





# Prioritized care in a tertiary hospital intensive care unit during the Sars-Cov-2 pandemic

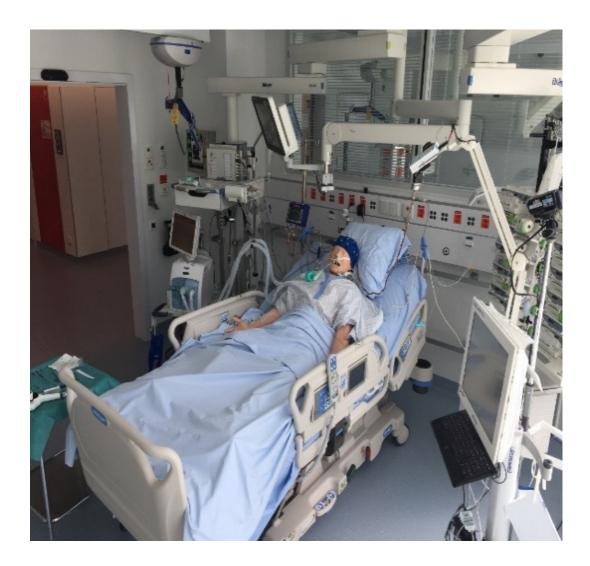
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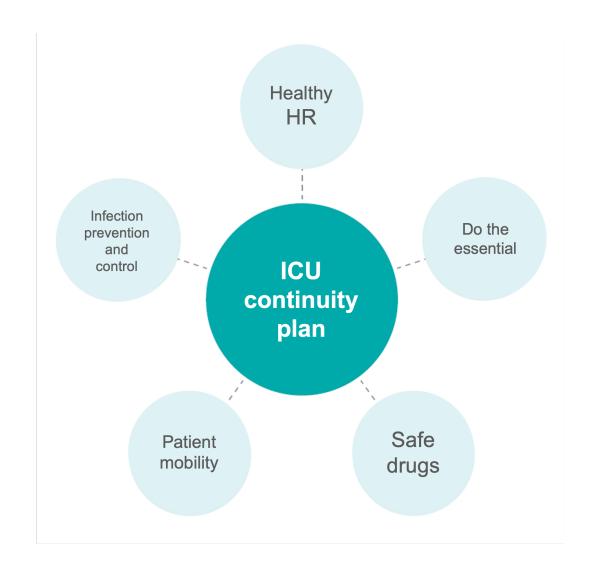
# Pre-pandemic ICU

- 32 beds
- 2200 patients / year

- Bedside nurse to patient ratio: from 1:1 to 1:2
- Specialized ICU nurses: 70%

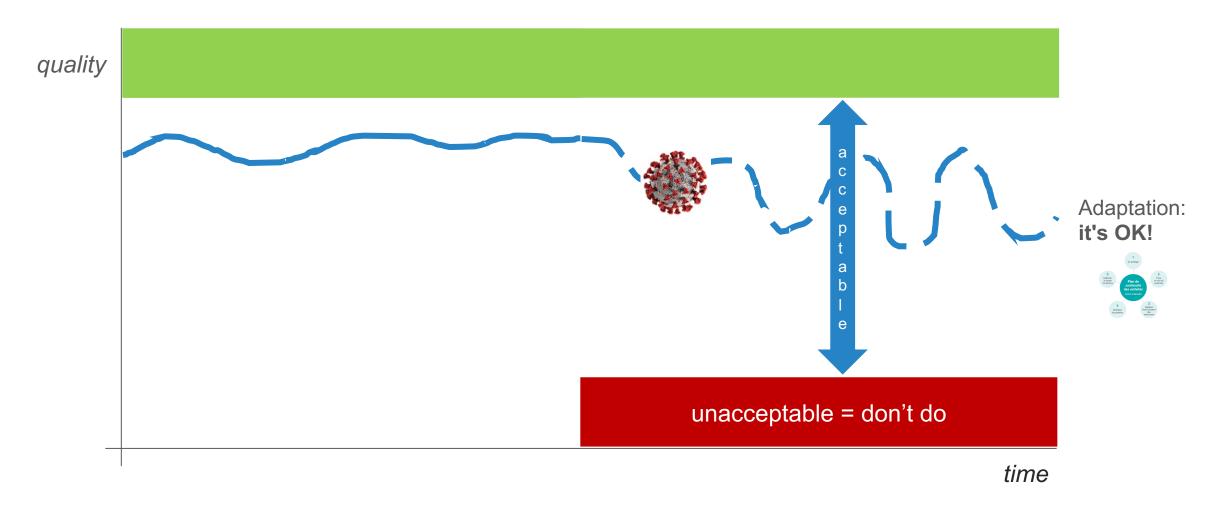


## ICU: security model and threats to activity shutdown





# 1 - A new operational framework



Modified from: Olivier Hagon

Boroli F. – 11/05/23

# 2 - A new organization: the cell

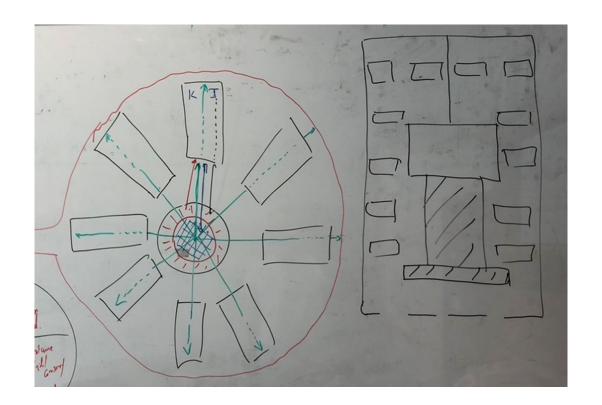
A cell is a modular and replicable entity.

#### Principles of its function:

- The caregiver becomes the team

  The team carries out all the care activities in the cell.
- The patient becomes the cell

  All the patients in the cell are likely to benefit from
  the whole team
- 2 coordinators manage the activity:
  - ICU specialized nurse
  - ICU specialized doctor



## Huddle

#### • Objectives:

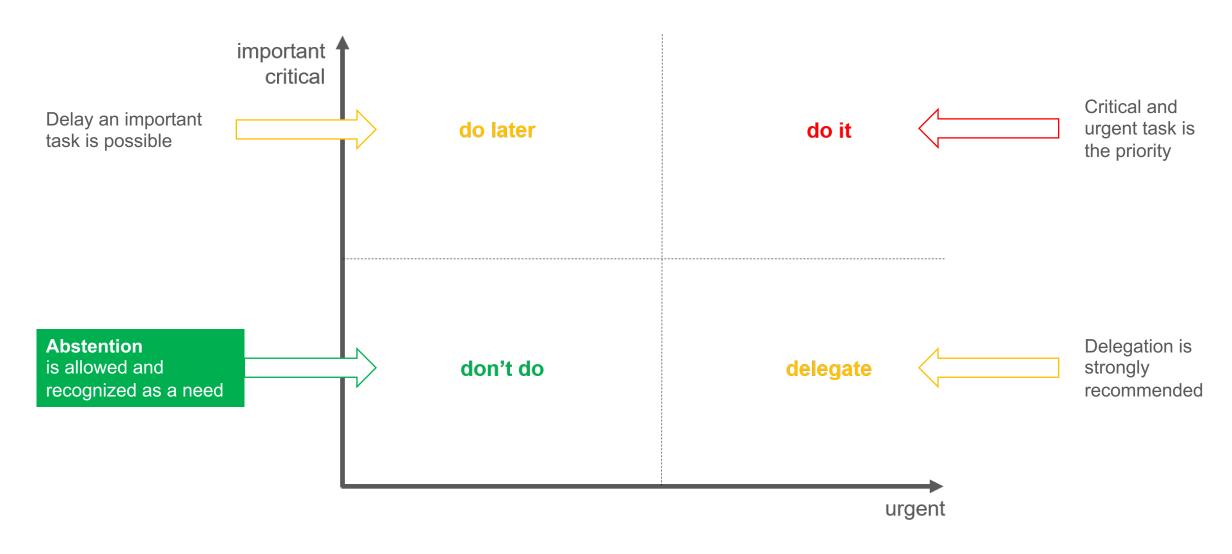
- 1. to let the team members knowing each others
- 2. to make them feel safe
- 3. to organize activities

#### How:

- Individual presentation: first name, experience in ICU, <u>operational level</u> (physical and psychological condition)
- 2. Prioritization of activities
- 3. Evaluate the cell capacity



## Prioritization of activities



Modified from: Eisenhower matrix

## Controlled delegation



### Prioritization care

- 55 nurses and 46 doctors trained
- 2 months of pilot phase
- 67 COV+ patients admitted
- 13 adaptations of the original plan
- NO critical safety issues



## Take home messages

- 1. In our setting, human ressources were the most important (limiting) factor in the long lasting pandemic
- 2. Planning for the worst scenario helped us:
  - to mitigate pandemic uncertainity
  - to set new care boundaries
- 3. The prioritized ICU care could allow to treat the most while attenuating staff burnout

Download references

